



Hexagon CALIPRI C42/C14 recalibration form



Recalibration of CALIPRI C42/C14 test standards in the U.S. is performed by our partner laboratory, MSI Viking.

Please submit the completed recalibration form to the following contacts upon shipment and include the completed form with your shipment:

Deanna Mowrey @ dmowrey@msi-viking.com o: (843) 566-7939

Tyler Flynn @ tflynn@msi-viking.com o: (843) 576-0508

Please send the CALIPRI C42/C14 calibration plate to the following address:

MSI Viking

Att.: Deanna Mowrey/ Tyler Flynn

3130 Stanton Court

North Charleston

SC 29418

Approximate turn time 5-7 Business Days (subject to change)



CALIPRI C42/C14 Customer Information (required):

Company: _____

Address: _____

City: _____ State: _____ Zip: _____

Account Payable Contact: _____

A/P Email: _____ A/P Phone: _____

Contact: _____

Email: _____ Phone: _____

Return UPS / FEDEX shipping account number : _____

Serial Number of the CALIPRI device: _____

Serial Number of the calibration stand (TZxx): _____

Is your CALIPRI device under service contract ? Yes No information not available

Important details; please read and note:

1. Overview of the scope of delivery

Please note that only the target needs to be sent in for calibration. The target is located inside the lid of the CALIPRI case. Please make sure the target is securely packaged. Please also check the target for damage. If the target is damaged, please contact support.calipri@hexagon.com. The actual measuring equipment can, of course, continue to be used during calibration.

2. Complete the form attached

Fill in all required fields with accurate and complete information. Missing details may delay processing.

3. Provide Correct Contacts

Ensure both the Accounts Payable and Service Contact information is correct so we can reach the appropriate person if needed.

4. Enter Device Details

Double-check the model and serial number of your CALIPRI device to avoid identification issues.



5. Indicate Service Contract Status

Select whether your sensor is currently covered by a service contract, as this may affect service handling and costs.

6. Calibration Scope

Please note that this service applies only to the recalibration of the CALIPRI Calibration Stand and not to the calibration of the gauges. Diameter and Back-to-Back gauges are calibrated exclusively by Hexagon Austria Business Unit CALIPRI. To register a recalibration of these gauges, please fill out the RMA form on our homepage: calipri.net and ship the gauges to the provided address.

7. Add Shipping Information

Provide your UPS or FedEx account number for return shipment of your device.

8. Ship Your Device

Send your CALIPRI Calibration Stand to the address listed above. Please include a copy of this completed form with your shipment. Shipping costs are covered by the sender

9. Repair Information

Hexagon is responsible for repairs to the device. For all repairs to the device or calibration stand, please request an RMA by filling out the RMA form on our website: calipri.net and send the damaged device or damaged calibration stand to the address provided.

10. Processing Time

The standard turnaround time for recalibrating the calibration stand is approximately 5–7 business days after the device is received.

11. Updated Calibration Files

If the calibration is successful, you will receive a compressed folder containing .bat, .exml, .xml, and .clt files. This folder will be made available to you via a file-sharing platform. You will then need to unzip it on your tablet and run the .bat file. Then you have to do the adjustment and the selftest on your device. (for selftest AND adjustment instruction please follow the manual “Calipri_C42_OperatingManual_00_EN” on site 37, you can find it in the Calipri Documents folder under “Manuals”)

12. Need Help?

If you have questions or need assistance, regarding the recalibration process of your calibration stand, please contact one of the MSI representatives listed above. If you have any questions regarding other topics related to CALIPRI, please contact support.calipri@hexagon.com